

Wallbeds Company

MADE IN THE USA SINCE 1990

Westcott Designs Inc. 4455 Park Road Benicia, CA 94510 wallbedscompany@gmail.com 916-607-7728

LIMITED WARRANTY

Thank you for selecting Westcott Designs products for your home. This Warranty is intended to assure you of our commitment to providing quality and functionality for your enjoyment of the products for years. Please read the terms of this warranty carefully, and retain your proof of original retail purchase (usually an Authorized Dealer receipt) to substantiate your claim in the case that warranty service is needed.

WHAT IS COVERED

Product	Coverage Term	Exclusions
Wallbed & Desk Bed Cabinetry	One year - defects in material or workmanship.	Raw material characteristics as color, grain, natural markings.
Wallbed & Desk Bed Mechanism	Prorated ten year - defects in material or workmanship	Conditions not affecting the function of the mechanism.
IMPORTANT! - Read below for other definitions and limitations		

Should any material parts or workmanship prove defective, we will, at our sole option, either repair or replace the defective items to the original retail purchaser. Refunds are not available. Coverage is limited to the repair or replacement, and does not extend to related costs of inspection, shipping, or loss of use.

OTHER LIMITATIONS

Original Retail Purchaser - This Limited Warranty covers only the original purchaser who purchased the product from an Authorized Dealer, and cannot be transferred to subsequent owners or users of the product. The Warranty is void upon any resale, transfer of ownership in any manner, or rental or leasing of the product. Products sold as 'floor samples' or in liquidation, 'going out of business' or 'clearance' sales are not covered, where sales are made 'as-is' with all faults and without any warranty whatsoever.

Normal Use - This Limited Warranty applies only for normal indoor household use as wood furniture requires temperatures of 70-72 degrees with 50%-55% humidity. Defects resulting from , over or under heating your home, misuse, abuse, modification of the product, improper maintenance, or any cause other than ordinary household use are not covered. This warranty does not cover use by individuals weighing over 300 lbs. or a combined user weight over 500 lbs.

Repair or Replacement Warranty - Any product repaired or replaced under this warranty will itself be warranted only for the remainder of the warranty period of the original product being repaired or replaced. It may be possible to order and purchase parts beyond the warranty.

Your Rights - This warranty gives you specific legal rights, and you may also have other rights which vary from State to State. All express and implied warranties, including but not limited to any implied warranties and conditions of merchantability and fitness for a particular purpose, are limited in time to the term of this warranty. No warranties, whether express or implied, will apply after the expiration of the Limited Warranty period. Some States do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

Incidental or Consequential Damages - Except as set forth in this warranty and to the extent provided by law, in no event will Westcott Designs, Inc. be liable for incidental or consequential damages, even if it had reason to know in advance that such damages were possible. Some States do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you. No Westcott Designs dealer or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.



CARE OF YOUR SPECIALTY MURPHY WALLBED

To care for furniture with a water-based lacquer finish, dust regularly with a soft, dry cloth and clean only when necessary using a damp cloth with a mild soap solution, drying thoroughly afterward. Avoid harsh chemicals, excessive water, and direct heat, and use protective pads under items with rubber, plastic, or felt bases to prevent damage.

Cleaning and maintenance

- Dust regularly: Use a soft, dry, lint-free cloth to dust the surface at least weekly.
- Clean when necessary: For a deeper clean, use a soft cloth dipped in warm water with a tiny amount of mild dish soap. Wring the cloth out so it is only slightly damp, not dripping wet.
- Wipe in direction of grain: Use down strokes or wipe in the direction of the wood grain when cleaning.
- Dry immediately: Always follow up with a dry cloth to remove all excess moisture.
- Avoid harsh chemicals: Never use ammonia, bleach, or other harsh chemicals, as they can damage the finish.

Protection and prevention

- Use protective pads: Place pads, cloth, or felt under items with rubber, plastic, or felt bottoms (like some electronics, clocks, or bookends) to prevent damage.
- Protect from heat: Keep furniture away from direct heat sources like radiators or vents. Use coasters and placemats for hot items, and avoid placing hot dishes directly on the surface.
- Protect from sunlight: Prolonged exposure to direct sunlight can cause the finish to fade.
- Wipe up spills immediately: Clean up spills of liquids or food right away to prevent damage, using a blotting rather than a wiping action for spills.

Important considerations

- Do not use oil or polish: Lacquer finishes do not need furniture polish or oiling, and using them can sometimes cause damage or streaks.
- Avoid plastic objects: Do not store plastic objects directly on the lacquered surface, as they can cause dents or other damage.
- Curing period: Treat the furniture with extra care for the first month after it is finished, as it is still curing. Avoid placing heavy objects on the surface during this time.
- Humidity: Maintain consistent humidity levels. Avoid placing furniture in attics, basements, or garages where humidity fluctuates drastically.